# The benefits of membership



Membership of the Registered Nursing Home Association includes a wide range of benefits for the nursing home owner. Often, members forget what is available as part of their membership package. This article sets out to remind members of the various benefits available to them.

Membership benefits can be grouped under five distinct headings as follows:

#### Lobbying and Representation at national level including dialogue with:

- Government
- Opposition Parties
- Civil Servants in various Government Departments
- National patient representative organisations such as Age UK, Alzheimer's Association, Patients and Relatives Associations, etc.
- National professional organisations such as the Royal College of Nursing,
  British Geriatrics Society, Royal College of Physicians, etc.
- Representation on national advisory bodies and steering groups, including the Health and Safety Executive.

#### Support and Representation at local level

- Branch structure in some areas giving local support and advice and a linking facility to head office services
- Dialogue with local authorities, CCG, social services departments and health commissioning bodies
- Dialogue with regional training initiatives
- Support at local meetings from head office staff, including representation at

meetings with the Care Quality Commission (CQC) over inspection matters, or with local authorities over funding matters

- Local conferences
- National, regional and local study days

### Professional and Business Advice

- Legal advice on all aspects of nursing home care and management from a panel of four specialist solicitors in England, Northern Ireland, Scotland and Wales
- Interpretation of the relevant law which applies to nursing home care from our legal advisors and from head office staff
- Dedicated employment law advice from solicitors
- Head Office Disclosure Service for Disclosure and Barring Service (DBS) enquiries
- Health & Safety advice from David Ursell.
- All aspects of business management from our head office advice line
- Professional advice on all aspects of nursing care from head office
- Financial management advice from leading accountants, via our partnership agreements
- Advice on staffing levels, pay and conditions

## Advice Manuals, Stationery and Circulations

- A range of advice manuals, including
  - Business Continuity Plan
  - Infection Control Manual
  - Health & Safety Management Risk Assessment Manual
- Quality Assurance System -Towards Excellence in Care.
- Range of pre-printed stationery at competitive prices



- Printing service
- Nursing Home News magazine
- Signpost magazine
- Circulation of major consultations documents as they are received at head office

## Financial Benefits of Membership

- Blue Cross Nursing Home Insurance scheme offering bespoke cover at discounted rates
- Blue Cross Purchasing Partnership; food, milk, uniforms and a variety of other products available to members at heavily discounted prices
- Blue Cross Private Medical Insurance, comprehensive health care cover.

Head Office is open from 8.30 until 16.30 hours Monday to Thursday and 08.30 until 16.00 hours on Friday. Head Office staff are always willing to assist members with their queries.